

Who to Contact Regarding Benefits

The more you know, the better you can take advantage of your Louisiana Annual Conference benefits. There will always be questions so if you need more information about your benefits, here is where to get it:

If you need information on:	Who to contact	Contact Information
Health Benefits Group Number is 78E56ERC Get your member numbers on your card		
Go to the BCBS LA web-site to set up access to your account with Blue Cross Blue Shield. Through this account, you can see the status of claims, find out where you are on meeting your deductible, print off copies of EOBs, get benefit information and obtain other health related and prescription drug information.		
Authorizations	BCBS LA	800-523-6435
Dental Questions	BCBS LA – United Concordia	800-445-5338
General Information Health Claims	BCBS LA Customer Service	800-363-9150 BCBS LA web-site & your account on the BCBS LA web-site
Locating a network provider	BCBS LA	800-810-2583 BCBS web-site
Pharmacy Questions	BCBS LA Express Scripts	866-781-7533
Information on Wellness, fitness, health eating, discounts on gyms and other health related items	BCBS Blue 365	BCBS LA web-site
Adding/Dropping Dependents Changing Name Changing Address	Administrative Ministries Office Theresa Stevens Jan Curwick	225-346-1646 benefits@la-umc.org jancurwick@la-umc.org
Health Savings Account		
Go to the American Health Resources website to set up access to your health savings account. Through this on-line account you can view your balance, request reimbursement and print out forms.		
The mailing address for AHR is 11 N. 2 nd Avenue, St. Charles, IL 60174		
General Questions	American Health Resources	800-570-3757
Change amount of personal deposit (get form on the Important Forms for Benefits page) or questions on deposits	Administrative Ministries Office Theresa Stevens Jan Curwick	225-346-1646 benefits@la-umc.org jancurwick@la-umc.org
Pension, Retirement & Welfare Plans		
Go to the General Board of Pensions and Health Benefits (GBOPHB) web-site to set up a Benefits Access account. This will allow you to check your account balances, do retirement projections, obtain forms, and have access to all the tools of the GBOPHB. You will need the PIN provided to you by the GBOPHB when you initially enrolled or you can request a new PIN.		
CRSP	GBOPHB	800-851-2201 http://www.gbophb.org/retirement/crsp/

UMPIP	GBOPHB	800-851-2201 http://www.gbophb.org/retirement/plans/umpip/
MPP	GBOPHB	800-851-2201 http://www.gbophb.org/retirement/mpp/
Pre-82 Plans	GBOPHB	800-851-2201 http://www.gbophb.org/retirement/plans/pre-82/
Financial Planning Services	Ernest & Young	800-36-2539 http://www.gbophb.org/retirement/services/ey/
Other Clergy Benefits		
Bereavement Leave	Your SPR Chair and District Superintendent	
Counseling Grants	Coordinator, Board of Ordained Ministry John Edd Harper	225-346-1646 JohnEddHarper@la-umc.org
Minister's Emergency Aid	Your District Superintendent	
Special Retired Clergy Benefits	Administrative Ministries Office Jan Curwick	225-346-1646 jancurwick@la-umc.org
Vacation/Days Off	Your SPR Chair; if there are issues then contact your District Superintendent	

Still have Questions?

Contact one of us in the Administrative Ministries Office. We have listed under our names some of the most common types of questions we get:

Theresa Stevens, benefits@la-umc.org; 225-346-1646

General Questions on benefits, health insurance claim issues, payments made by churches for benefits, billing issues

Jan Curwick, jancurwick@la-umc.org; 225-346-1646

General questions on benefits, retirement specific issues, payments made by churches for benefits, billing issues

Sandy O'Brien, comptroller@la-umc.org; 225-346-1646

General questions on benefits, payments made by churches on benefits